

... with our many partners

... help for our neighbors in need.

Key Partners

City of Ashland
ACCESS of Jackson Co.

Community Partners

Ashland Emergency Food Bank, Ashland Food Co-op, Ashland Rotary, Carpenter Foundation, Cow Creek UIF, Disability Services Dept., Easter Seals, Jackson Co. Fuel Committee, Jackson Co. Mental Health, The Leightman-Maxey Foundation, Oregon Action, RVCOG, Rogue Valley Veterans Services, Street Dogs, Listening Post, VA & VAHA, Assantie RV Hospitals, Fairchild Medical Ctr., Rogue Community Health, La Clinica, OHSU Nursing Students, Oregon Community Foundation

Faith Community Partners

Ashland First United Methodist Church, Ashland Congregational UCC, Ashland First Presbyterian Church, Rogue Valley Unitarian Universalist Fellowship, Temple Emek Shalom, Trinity Episcopal Church, 1st Baptist Church of Ashland, Medford 1st UMC, 1st Presbyterian of Phoenix, Sacred Heart Catholic Church, St. Vincent DePaul

Business Partners

Ashland Chamber of Commerce, Umpqua Bank, Shop N Kart, Habitat for Humanity Re-Store, Washington Federal Savings, Roberta Claudson Prop. Mgt, Medford Better Housing, Jeff Long Prop. Mgt,

262 Charitable Donors

gave \$56,799 !

65 Community Volunteers

donated 6,996 hours !

OHRA Board of Directors

Sharon Harris, President
Montye Male, Secretary
Ken Gudger, Treasurer
John Wieczorek, Past President
Ron Mogel, Fund Development
Steve Russo, Outreach
Ginny Sagal, Event Planing
Harriet Snyder Treasurer 2013-16
Regina Ayers, Event Planning 2014-16

***Ashland Community
Resource Center (ACRC*)***

Leigh Madsen, Executive Director
Tina Stevens, Resource Navigator
Community Volunteers
Community Partners
Community Donors

* Partially funded by Ashland Lodging Tax revenues.

Options for Homeless Residents of Ashland is an Oregon non-profit organization.
Federal Tax I.D. # 61-1693223

Financial donations greatly appreciated:

OHRA
P.O. Box 1133
Ashland, OR 97520

ACRC is located at:
1908 Suite C
Ashland, OR 97520
(541) 631-2235

Visit us at: www.homelessoptions.org



**2016
Annual Report**

**Helping Neighbors
in Need**



Working together...

In 2016, we provided ...

Housing Program: 129 Successes

32 families were housed. Each previously living in a place not intended for permanent human habitation: tent, auto, shelter or under bushes.

97 housed families received rental and/or utility assistance, allowing them to remain in their existing homes.

Jobs Program: 50 Successes

33 unemployed people enrolled in our Job Match Program as of the end of 2016.

30 people were successful in finding a temporary job during 2016.

20 people were successful in finding permanent employment during 2016.

***In Addition We Provided a
Variety of Other Essential Services***

We provided a total of **1674** services to the **759** people who visited our Center in 2016. For example:

- Personal Hygiene:
1837 showers; 543 Loads of Laundry
- Personal Identification Documentation
- Internet & telephone access; U.S. Mail Service
- Oregon Health Care applications
- Mental Health Counseling and Referrals
- Supplemental Nutrition Assistance (SNAP)
- Navigation of: Legal,, Social Sec. & Vet. Affairs

Poverty in Ashland

Despite being a tourist destination and site of an internationally recognized theater, Ashland is also home to a substantial population of people under economic stress.

Some facts:

> 18.7% of Ashland residents (3,901 people) live in poverty (US Census Quick Facts 2015)

> The 2014 median rent was \$926/mo. (So. Oregon Rental Owners Assn.)

> Ashland's rental vacancy rate hovers around 1% (AreaVibes.com)

> Ashland's cost of living is about 130% the national average.

> In 2015 about 100 households per month received 72-hour electricity shut-off notices. (City of Ashland Utilities Dept.)

Annual Homeless Survey

Between January 25-29 of 2016 volunteers interviewed 53 Ashland homeless people. Here's what they found:

> Age ranged from 22-66; Average was 43

> 25% percent were women.

> 91% had at least one long- term disability
 mental illness (57%),
 a chronic health condition (40%)
 physical disability (36%).

> 42% had slept unsheltered on January 25, 2016. (The low that night was 25F).

> 64% had been homeless for at least a year, and 25% had been homeless for five years or more. Only two said they were homeless by choice.

2016-21 Strategic Plan

Our Vision

As we help people move from crisis to stability, we build:

- more capable individuals, -
- stronger families,
- and a better community.

Our Values

Safety	Integrity
Confidentiality	Compassion
Respect	A Positive Attitude

Our Strategic Focus

1. Enhance our ability to improve lives
 Increased emphasis on employment
 Expand programs and services
2. Foster inter-agency collaboration
 Continue ACRC "one-stop" service
3. Improve public awareness and response to neighbors in poverty
4. Build OHRA's organizational Infrastructure
 Sustainable fund development
 Continue building volunteer base
 Enhance internal policies/procedures
 Establish Community Advisory Council

2016 Incomes & Resources

Charitable Donations	\$56,799
Foundation Grants	\$46,500
City of Ashland Grant	<u>\$37,400</u>
Financial Resources	\$140,699

Volunteer Services	\$97,323
Professional Services	<u>\$14,640</u>
In-Kind Resources	\$111,963

Total All Resources **\$252,662**

Notes:

Volunteer Services: Valued at a federally approved volunteer hourly rate

Professional Services: Valued at rate established by individual professional volunteer

2016 Expenses & Services

Administration	\$ 7,249
Essential Services	\$96,670
Professional Services	\$14,640
Housing Match Program	\$100,136
Job Match Program	<u>\$40,533</u>
Total Value of Services	\$259,228

Notes:

Administration: Overhead costs not allocated to program expenses

Essential Services Program: Internet, telephone, mail service, Oregon Health Care applications, SNAP assistance, birth certificate and personal identification, personal hygiene: showers/Laundry, Navigation of Social Security and Veteran Affairs Issues

Professional Services: Mental health, addiction counseling and legal assistance

Housing Match Program: Securing/keeping housing, rental agreements, financial assistance and verification, utility assistance

Employment: Job identification, job match, coaching, interview skills, transportation

Notes to 2016 Annual Report

1. All results, especially Housing Program results, should be viewed as collaborative achievements between OHRA, ACRC, and our many Community Partners.

2. ACRC changed its location and method

of operations in August of 2016. Prior to that date ACRC offered food, clothing and outdoor gear, but beginning in August focused exclusively on our Housing Program, Job Match Program and Essential Services.

3. OHRA is a nonprofit, "Community Collaboration." We simply would not exist without our community partners, our volunteers, and our charitable donors

THANK YOU!