

with our many partners
help for our neighbors in need.

Key Partners
City of Ashland,
ACCESS and St Vincent DePaul

Community Partners
Ashland Emergency Food Bank, Ashland Food Co-op, Ashland Rotary, Ashland Culture of Peace, Carpenter Foundation, Cow Creek UIF, Disability Services Dept., Easter Seals, Jackson Co. Fuel Committee, Jackson Co. Mental Health, The Leightman-Maxey Foundation, Oregon Action, Peace House, RVCOC, Rogue Valley Veterans Services, Street Dogs, Listening Post, VA & VAHA, Asante RV Hospitals, Rogue Community Health, La Clinica, OHSU Nursing Students, Oregon Community Foundation, United Way of Jackson Co.

Faith Community Partners
Ashland First United Methodist Church, Ashland Congregational UCC, Ashland First Presbyterian Church, Rogue Valley Unitarian Universalist Fellowship, Temple Emek Shalom, Trinity Episcopal Church, First Baptist Church of Ashland, Medford First UMC, Sacred Heart Catholic Church, Mercy's Gate, Salvation Army, Our Lady of the Mountain church

Business Partners
Washington Federal Savings, Umpqua Bank, Ashland Chamber of Commerce, Shop N Kart, Roberta Claudson Prop. Mgt, Medford Better Housing, Thormahlin Properties

Over 300 Charitable Donors
donated a total of \$89,373 !

Over 350 Community Volunteers
donated a total of 4,269 hours !

2019 OHRA Board of Directors
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Administrator & Volunteer Coordinator
David Stoebel

Ashland Community Resource Center
Leigh Madsen, ACRC Project Manager
Tina Stevens, Lead Resource Navigator
Crystal Richard AWS Resource Navigator

Ashland Winter Shelter Program (AWS)
Community Collaborative details inside

OHRA is a Oregon nonprofit organization.
Federal Tax I.D. # 61-1693223
Financial donations greatly appreciated:
OHRA
P.O. Box 1133
Ashland, OR 97520

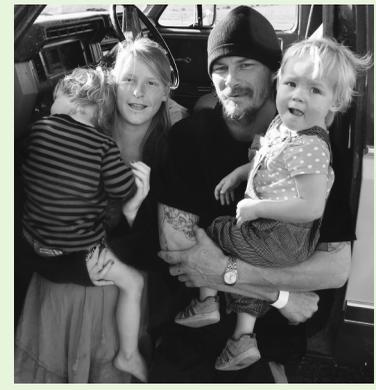
ACRC is located at:
611 Siskiyou Blvd. #4
Ashland, OR 97520
(541) 631-2235

Visit us at: www.helpingresidents.org
OHRA is partially funded by Ashland Lodging Tax revenues



2018 Annual Report

Creating:
More capable people
Stronger families
Better community



Working together
In 2018, we provided

Permanent Housing
43 families found housing. Each previously living in a place not intended for human habitation: a tent, an automobile or outdoors.
129 evictions were prevented for housed families.

Temporary Housing *(Through 4/15/2019)*
4,158 people-nights of shelter in the Ashland Winter Shelter Program.
174 people-nights of shelter in the Extreme Weather Warming Center.

Ashland Job Match Program
35 people were successful in finding a temporary job during 2018.
27 people were successful in finding permanent employment during 2018.
At the end of 2018 there were 29 people enrolled in our Job Match Program, still seeking a job or steady employment.

In Addition to Housing and Jobs
OHRA provided Other Essential Services
More than 3,000 essential service were provided to low income residents of Ashland (partial list):
- Personal Identification Documentation
- Internet & Telephone Access; U.S. Mail Service
- Personal Hygiene: showers & laundry
- Oregon Health Plan applications
- Mental Health Counseling referrals
- Supplemental Nutrition Assistance (SNAP)
- Navigation of: legal aid, Social Sec. & VA

Poverty in Ashland

Although Ashland is a tourist destination and site of an internationally recognized theater, it is also home to a substantial population of people under economic stress. Some facts:

- > 18.6% of Ashland residents (about 4,000) live in poverty (US Census Quick Facts)
- > In the 2017-18 School year, 31% of students in the Ashland School District qualified for free or reduced lunch. (Ashland School District Report Card 2017-18)
- > 3 out of 4 Jackson Co. renters with extremely low incomes pay more than 50% of their income in rent. (Jackson County Community Needs Assessment)
- > The cost of living in Ashland is 23% higher, and housing 67% higher, than National average. (www.AreaVibes.com)
- > In 2018, our Resource Center employees and volunteers performed "intakes" for 699 new guests:

341 men, 51% of total
228 women 34% of total
101 minor children, 15% of total

Annual Homeless Survey

In January 2018 volunteers interviewed 62 Ashland homeless people.* Here's what they found:

- > Demographics:
 - 74% male, 26% female
 - Average age 46, 10 were over 60
 - 8 were veterans
- > 73% had slept unsheltered Jan. 22, 2018. (Temperature that night was 28F degrees)
- > Disabilities:
 - 64% had one or more disabling conditions
 - 22% had two or more disabling conditions
- > Resident of Jackson County?
 - 81% considered themselves to be a resident
 - Less than 8% said they came to Jackson Co because of services here

* Ashland's portion of a nationwide HUD survey

Ashland Winter Shelter Program (AWS)

In 2018 OHRA was proud to take on administration of the Ashland Winter Shelter Program. Now eleven years old, AWS is a community partnership of seven faith communities, four nonprofits and three governmental agencies.

Community Partners

First Presbyterian Church, Southern Oregon Jobs with Justice, South Mountain Friends Meeting (Quakers), Temple Emek Shalom, Trinity Episcopal Church, Rogue Valley Unitarian Universalists, United Congregational Church of Christ, First United Methodist Church, Ashland Culture of Peace Commission, City of Ashland, Jackson County, State of Oregon, ACCESS and OHRA.

Operating from mid Nov 2018 to mid April 2019, here are the preliminary results as of mid April (Case Management will continue thru June 30, 2019):

Status of AWS Guests

- 135 guests screened with a risk profile interview
- 99 guests were granted a reservation at AWS

Shelter Demographics

- 30% female, 70% male
- 62% (estimated) chronically homeless
- Age range 26 yrs. to 77 yrs.

Case Management Results

- 14 guests found HUD approved housing
- 30 additional guest have active housing applications
- 28 guests applied for basic cell phone service
- 45 guest secured Oregon Health Plan
- 17 guests secured or actively seeking employment
- 14 guests secured Oregon I.D.
- 55 guest secured SNAP Benefits (food stamps)

*OHRA would like to thank the Community Partners and the many Shelter Volunteers who donated **over 5,300 volunteer hours!** Without them there would be no Ashland Winter Shelter Program!*

Also the community owes a debt of gratitude to: Phil Johncock and the folks at ACRC: Crystal Richard, Christina Rivers, Tina Stevens and Leigh Madsen.

2018 Operating Income

Donations	\$ 89,373	42.3%
Foundation Grants	\$ 44,451	21.1%
City Grants	\$ 25,000	11.8%
State / ACCESS Grants	\$ 26,077	12.3%
Misc. Income	<u>\$ 26,250</u>	<u>12.4%</u>
Total Operating Income	\$211,151	

Donations: By far the largest category of income came from the generosity of our charitable donors.

Grants: In 2018 about 1/5 of OHRA's funding came from grants from non-profit foundations: The Leightman Maxey Foundation, the Oregon Community Foundation, Lithia Springs Rotary, the Cow Creek Umpqua Indian Foundation and the Carrico Family Foundation, Trinity Episcopal Church and Washington Federal Savings

City of Ashland: In 2018 OHRA received \$25,000 from the City of Ashland through a City Social Service Grant.

State / ACCESS Grants: ACCESS provided funds from Oregon State for operation of the Ashland Winter Shelter Program.

Financial Notes:

1. These are preliminary financial operating results prior to final, year-end accounting.
2. In 2018 OHRA also received \$68,000 in restricted non-operating, capital funds for replacement of its 2013 Laundry Shower Trailer (State of Oregon, OCF, Ben Chanery Foundation)

Extreme Weather Warming Center (EWWC)

For the third straight winter, OHRA served as the contractor for the City of Ashland's Extreme Weather Warming Center. In this capacity, OHRA responded to eleven instances in which the City called an extreme weather event (extremely cold winter night). Ten of these EWWC were located at the Methodist Church and one was at Pioneer Hall.

The EWWC is staffed by the same individuals who also staff the AWS Program and so once again a big thank you to the community volunteers!

2018 Operating Expenses

Permanent Housing	\$ 58,756	29.8%
Temporary Housing	\$ 39,456	20.0%
Job Match	\$ 31,350	15.9%
Essential Services	\$ 55,142	28.0%
Fund Raising	\$ 8,797	4.5%
Administration	<u>\$ 3,602</u>	<u>1.8%</u>

Total Operating Expenses \$197,103.

Permanent Housing: Finding housing for the unhoused and protecting the housing of those facing eviction.

Temporary Housing: Management of the Ashland Winter Shelter Program (AWS) and the Extreme Weather Warming Center (EWWC)

Job Match Program: Interview coaching, resume building, skills inventory, employer search, transportation.

Essential Services: Internet, telephone, mail service, Oregon Health Plan applications, birth certificate and personal identification, showers and laundry, navigation of Social Security, Veteran Affairs and SNAP benefits

Fund Development: Primarily printing, mailing and bookkeeping and miscellaneous costs associated with fund raising

Administration: Non-programatic expenses: financial overheads, accounting and insurance costs.

"Overcoming poverty is not a task of charity, it is an act of justice. Like slavery and apartheid, poverty is not natural. It is man-made and it can be overcome and eradicated by the actions of human beings. Sometimes it falls on a generation to be great. You can be that great generation. Let your greatness blossom."

Nelson Mandela, London, 2005