During the global COVID-19 pandemic the federal government provided an unprecedented amount of financial relief to people in need in our community. OHRA passed through nearly $1.5 million in government funding for housing relief directly to guests in need. The three federal grants, STARR, OOTC, and CVRRP are shown below.

Because the federal funds that OHRA passed through were unique from our other revenue, we have shown them independently here. For our typical operations, see “Revenue” and “Expenses”.

Revenue

- Contracted Grants: 32%
- Grants & Foundations: 26%
- Individual Donors: 14%
- Businesses & Organizations: 28%
- 1% Other

Total Revenue: $969,682

Expenses

- Administration: 11%
- Shelter: 38%
- Deferred Grants: 12%
- Resource Center & Laundry/Shower Trailer: 37%
- 2% Other

Total Expenses: $925,231

Pass-through funds

- CVRRP Funds (COVID-19 Rental Relief Program): 53%
- CVRRP Administration: 7%
- STARR Funds (Supporting Tenants Accessing Rental Relief): 17%
- STARR Administration: 7%
- OOTC Funds (Out of the Cold): 12%
- OOTC Administration: 5%

Total Pass-through funds: $1,783,313
OHRA’s mission & programs

We help people build better lives. By offering hope and access to social service resources, we encourage those in need on the path to self-sufficiency. By helping people move from crisis to stability, OHRA builds more capable individuals, stronger families, and a better community.

Navigation

Sometimes it can seem like there is a lot of help available to people. But taking advantage of available programs and services can be confusing, and take years to accomplish. If you don’t even have access to a computer or a place to receive your mail, how do you begin? That is where OHRA comes in. Our skilled case management staff, “resource navigators”, help guests through the maze of assistance available to them and find solutions to their most pressing problems. Resource navigation is at the heart of everything we do and weaves throughout all our programs. Guests often meet regularly with our navigators for months or even years to build better lives. It’s often not an easy or a short process, but we stick with them through it all.

Shelter

The OHRA Center shelter is a fully-staffed, low-barrier shelter operating 24 hours a day, 7 days a week, 365 days a year. The OHRA Center Shelter offers temporary shelter to the most at-risk individuals in our community. Individuals staying at the shelter meet with Resource Navigators who help them plan next steps in moving from crisis to stability and becoming permanently housed. The OHRA Center isn’t just a place to stay -- it’s a springboard to a better life for our neighbors in need. It’s incredible to see what a safe place to sleep and the right support services can do to transform a life.

Laundry/Shower Trailer

The OHRA Laundry/Shower Trailer offers people who are unhoused or don’t have access to these basic services the opportunity to get clean and have clean clothes to wear.

OHRA’s impact

New housing found for: 392 individuals

Housing protected for: 576 individuals

Essential services performed: 20,953

- 68 identification services
- 250 job services
- 335 benefits assistance
- 1,346 loads of laundry
- 1,730 showers
- 6,786 mail services
- 8,304 other navigation
The past 12 months have been marked by firsts. For the first time, OHRA regularly saw up to 70 people per day at our Resource Center, many of whom came to OHRA for the first time unsure how to overcome the financial setbacks brought on by the pandemic and Almeda fire. For the first time, OHRA passed through almost $1.5 million dollars of government relief funding to get people housed and to keep people housed. And then in February of 2021, OHRA received the first of our state’s Project Turnkey grants—$4.2 million to purchase a 3-story motel. Renamed The OHRA Center, we opened the building at partial capacity April 1, 2021, and for the first time Ashland has a year-round temporary shelter for people experiencing homelessness. All our programming will be brought under one roof at this integrated site—our Resource Center, Shelter, and Laundry/Shower Trailer. The OHRA Center will be a place where neighbors, whether housed or homeless, can work alongside OHRA’s navigators—the heartbeat of our organization—and get connected to the services they need to move from crisis to stability.

This year has been transformational for us as an organization, but the transformation is far from over. There is more work to be done, and OHRA is approaching our mission with vigor and compassion. We have more people than ever before who need the type of assistance we offer. In the coming year we seek to increase our capacity to help them and provide them with even better programming and access to community partners who can further their journey to stability. This year we hope to welcome back our dedicated volunteers after a pause to the pandemic. Respect and dignity for those we serve, our staff, our volunteers, and our community is always at the heart of our work. They are never our clients—they are always our guests. We are grateful to be trusted by our community and by our neighbors most in need. There have been a lot of devastating impacts on our community, and we look forward to being an instrument of healing and stability.

Executive Director Cass Sinclair  
Board President Rev. Dan Fowler