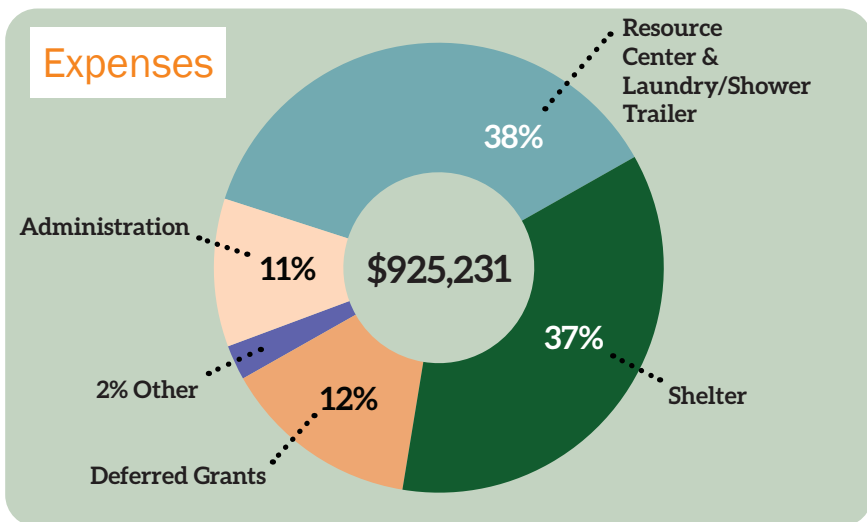
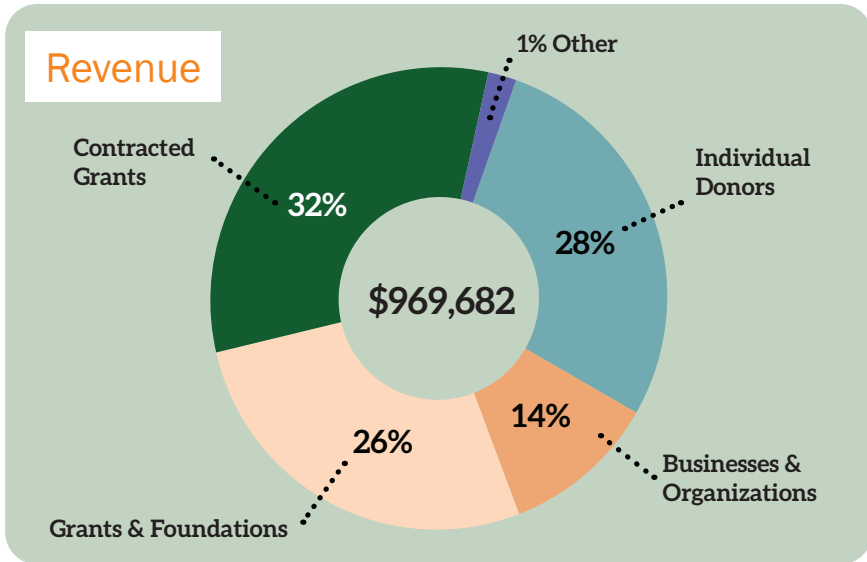




Some of OHRA's program staff

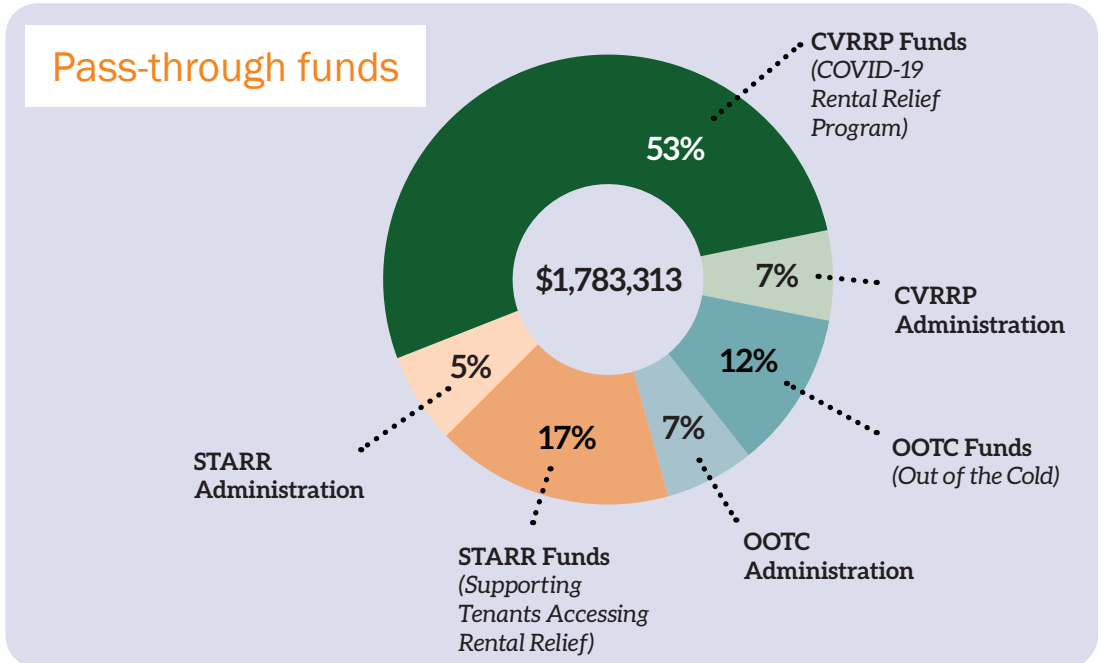
## Operations



## Pass-through funds

During the global COVID-19 pandemic the federal government provided an unprecedented amount of financial relief to people in need in our community. **OHRA passed through nearly \$1.5 million in government funding** for housing relief directly to guests in need. The three federal grants, STARR, OOTC, and CVRRP are shown below.

Because the federal funds that OHRA passed through were unique from our other revenue, we have shown them independently here. For our typical operations, see "Revenue" and "Expenses".





OHRA staff member and guest

## OHRA's mission & programs

We help people build better lives. By offering hope and access to social service resources, we encourage those in need on the path to self-sufficiency. By helping people move from crisis to stability, OHRA builds more capable individuals, stronger families, and a better community.

## Navigation

Sometimes it can seem like there is a lot of help available to people. But taking advantage of available programs and services can be confusing, and take years to accomplish. If you don't even have access to a computer or a place to receive your mail, how do you begin? That is where OHRA comes in. Our skilled case management staff, "resource navigators", help guests through the maze of assistance available to them and find solutions to their most pressing problems.

**Resource navigation is at the heart of everything we do and weaves throughout all our programs.** Guests often meet regularly with our navigators for months or even years to build better lives. It's often not an easy or a short process, but we stick with them through it all.

## Resource Center

### Resource Center navigators help with:

- Bus passes
- Computer access
- Goodwill vouchers
- Job search assistance
- Pet food
- Phone and mail services
- Rental assistance
- Resume writing assistance
- Utility assistance

### Navigators also refer or help with application to:

- Affordable housing
- Birth certificates
- Credit assistance
- Health insurance
- Legal advocacy
- Mental health services
- Oregon IDs and driver licenses
- Permanent supportive housing
- Section 8 Housing Choice vouchers
- SNAP food benefits
- Sober living housing
- Substance use disorder recovery
- Transitional housing
- Veterans Affairs housing

## Shelter

**The OHRA Center shelter** is a fully-staffed, low-barrier shelter operating 24 hours a day, 7 days a week, 365 days a year. The OHRA Center Shelter offers temporary shelter to the most at-risk individuals in our community. Individuals staying at the shelter meet with Resource Navigators who help them plan next steps in moving from crisis to stability and becoming permanently housed. The OHRA Center isn't just a place to stay -- it's a springboard to a better life for our neighbors in need. It's incredible to see what a safe place to sleep and the right support services can do to transform a life.

## Laundry/Shower Trailer

**The OHRA Laundry/Shower Trailer** offers people who are unhoused or don't have access to these basic services the opportunity to get clean and have clean clothes to wear.

## OHRA's impact



**New housing found for:**  
392 individuals

**Housing protected for:**  
576 individuals



**Essential services performed: 20,953**

68 identification services  
250 job services  
335 benefits assistance  
1,346 loads of laundry  
1,730 showers  
6,786 mail services  
8,304 other navigation

## Leadership message

The past 12 months have been marked by firsts. **For the first time, OHRA regularly saw up to 70 people per day at our Resource Center, many of whom came to OHRA for the first time unsure how to overcome the financial setbacks brought on by the pandemic and Alameda fire.** For the first time, OHRA passed through almost \$1.5 million dollars of government relief funding to get people housed and to keep people housed. And then in February of 2021, OHRA received the first of our state's Project Turnkey grants-- \$4.2 million to purchase a 3-story motel. **Renamed The OHRA Center, we opened the building at partial capacity April 1, 2021, and for the first time Ashland has a year-round temporary shelter for people experiencing homelessness.** All our programming will be brought under one roof at this integrated site-- our Resource Center, Shelter, and Laundry/Shower Trailer. The OHRA Center will be a place where neighbors, whether housed or homeless, can work alongside OHRA's navigators--the heartbeat of our organization--and get connected to the services they need to move from crisis to stability.

This year has been transformational for us as an organization, but the transformation is far from over. There is more work to be done, and OHRA is approaching our mission with vigor and compassion. We have more people than ever before who need the type of assistance we offer. In the coming year we seek to increase our capacity to help them and provide them with even better programming and access to community partners who can further their journey to stability. This year we hope to welcome back our dedicated volunteers after a pause to the pandemic. **Respect and dignity for those we serve, our staff, our volunteers, and our community is always at the heart of our work. They are never our clients - they are always our guests.** We are grateful to be trusted by our community and by our neighbors most in need. There have been a lot of devastating impacts on our community, and we look forward to being an instrument of healing and stability.

Executive Director Cass Sinclair

Board President Rev. Dan Fowler





## Our partners

OHRA offers our most heart-felt **thank you** to our community partners, faith community, and individual donors who gave \$5,000+. Your philanthropic spirit makes the work we do possible.

ACCESS	Elks Veterans Fund	Our Lady of the Mountain Church
Addictions Recovery Center	Ellen Wilfong-Grush	Parker House
Airscape Inc.	Eric Herron and Full Circle Realty	Peace House
AllCare	First Baptist Church of Ashland	Providence
Anderson Bradley Krant, PC	Get N Gear	Recology Ashland
Andy and Jeanne Stallman	Golden-Fields Construction	Remote Accounting Online
Anna May Foundation	Grace Lutheran Church	Representative Pam Marsh
Arkitek	Harry and Yvonne Lenart Foundation	Rogue Community Health
Asante Rogue Valley Hospitals	Havurah Shir Hadash	Rogue Retreat
Ashland Chamber of Commerce	Housing Authority of Jackson County	Rogue Valley COG
Ashland Community Food Bank	Jackson Care Connect	Rogue Valley UU Fellowship
Ashland Congregational UCC Church	Jackson County Continuum of Care	Rogue Valley Veteran Services
Ashland Culture of Peace Commission	Jackson County Fuel Committee	RVTD
Ashland Emergency Food Bank	Jackson County Homeless Task Force	Sacred Heart Catholic Church
Ashland Fire and Rescue	Jackson County Library Services	Saint Vincent de Paul
Ashland First Methodist Church	Jackson County Mental Health	Salvation Army
Ashland First Presbyterian Church	Jackson County SART	Sayler Hawkins Foundation
Ashland Folk Collective	Jerry and Jeanne Taylor Foundation	Sharon Harris
Ashland Food Angels	Jordan Pease	Sid and Karen DeBoer
Ashland Food Co-op	Joseph E Weston Public Foundation	South Mountain Friends Meeting
Ashland Goodwill	Kistler, Small and White Architects	Southern Oregon University
Ashland Police Department	La Clinica	State of Oregon
Ashland Senior Center	Leightman-Maxey Foundation	State of Oregon Disability Services
Avista Corporation	Lions Club of Ashland	Steve Ennis Architecture
Barbara Evans	Lithia Springs Rotary Club	Street Dogs
Ben Cheney Foundation	Margaret Evans	Temple Emek Shalom
Cameron Hanson	Maslow Project	The Story Church of Ashland
Carpenter Foundation	McBennett Home Improvement	Thormahlen Properties
Carrico Foundation	Mercy Gate	Trinity Episcopal Church
Center for Spiritual Living	Miriam Schiffman	Unete
City of Ashland	MJ Murdock Charitable Trust	United Way of Jackson County
Collins Foundation	Nan and Tom Gunderson	Veterans Association
Community Works	Network for Good	VA Housing Authority
CPM Real Estate Services	OHRA Advisory Council	Veterans for Peace Chapter 156
Davis, Hearn, Anderson, and Turner	OHSU School of Nursing	Washington Federal Foundation
Debbie and Rick Barth	Oregon Community Foundation:	Wendy James Seldon
Dennis Kendig	Walker Fund	
Earth Friendly Kids	William and Florence Schneider Fund	
Elizabeth C Pease Memorial Fund	William G and Ruth T Evans Fund	

A special thank you to our additional **239** individual donors. Your donations totalled **\$268,016**. From one neighbor to another, thank you so much for your generosity.